

HOME CARE PRICING SCHEDULE¹
Approved Home Care Provider Outlet Name – Whitehorse City Council

Pricing Schedule Last Updated on 01/01/2023

This Schedule provides information on the price for common services you can access through a Home Care Package. The costs will be deducted from your overall package budget. There are many other services you can access through a Home Care Package that are not listed below. This may include allied health services, home maintenance, aids or equipment which may form part of your Care Plan. Services delivered as part of your Care Plan are GST-free. Costs relating to exit amounts are not GST-free. For further information, please see the provider’s full price list or contact the home care provider (details included below).

Provider Information about Service Delivery and Pricing

We work with you to put together a package of care to meet your individual needs and tailor services to support your lifestyle at home. With you, your Case Manager will develop a Care Plan that reflects your individual needs and goals. The types of services you can access under a home care package include, but are not limited to:

- Personal services
- Nutrition and meal preparation
- Continence management
- Mobility and dexterity
- Nursing, allied health
- Transport and personal assistance
- Management of skin integrity
- Assistive technology
- Aids and equipment

Services and supports are provided by our qualified Support Workers and approved contractors who have the necessary skills, knowledge and training to meet your needs. Staff work with you to increase your independence, confidence and capacity to manage at home.

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home care package funding	Annual	\$9,179.75	\$16,147.60	\$35,138.55	\$53,268.10
Home care package funding	Per fortnight	\$352.10	\$619.36	\$1,347.78	\$2,043.16
Basic Daily Fee paid by you	Per fortnight	To be negotiated only when required	To be negotiated only when required	To be negotiated only when required	To be negotiated only when required

Note: you may be required to make a contribution to the cost of your care by paying an Australian Government Income Tested Care Fee and/or Basic Daily Fee. The Home Care Package funding amounts are current as at 1 July 2022. Further information about your contributions is available on My Aged Care.

¹ The Schedule last updated as at July 2022, incorporates changes made to language as a result of consumer testing with senior Australians and their families. The Schedule should be used in conjunction with the definitions which can be found at [Improving the publication of home care pricing information](#)

**Care Management**

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management.

Approach to care management

We offer individually planned and coordinated packages of home care services with a view to facilitating individualised and consumer directed care support arrangements. This means that the care planning process will be driven by you in partnership with us. These services may be provided in different ways including face-to-face or via phone or email.

		Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$56.70	\$98.70	\$210.70	\$322.70
Fully managed by provider	Approx. no. hours per fortnight	0.65	1.15	1.65	2.15
Self-managed by you	Per fortnight	N/A	N/A	N/A	N/A
Self-managed by you	Approx. no. hours per fortnight	N/A	N/A	N/A	N/A

Price for Common Services	How the provider delivers services	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Personal care (Per hour)	Option to utilise Whitehorse City Council Support staff or Support staff and services of another provider	\$51.00-\$67.50	\$55.80-\$72.00	\$60.50-\$85.70	\$79.00-\$90	\$89-\$113.00
Nursing (Per hour)		\$70.80-\$125	\$89.00-\$137	\$99.00-\$189	\$140-\$189	\$131.44-\$239.70
Cleaning and household tasks (Per hour)		\$47.29-\$66.00	\$56.19-\$72.00	\$60.50-\$80.00	\$72.00-\$81.93	\$94.00-\$149.00
Light gardening (Per hour)		\$49.00-\$90.00	N/A	N/A	N/A	N/A
In-home respite (Per hour)		\$51.00-\$70.00	\$55.00-\$72.00	\$60.00-\$80.00	\$60.00-\$106.00	\$103.00-\$140.00

Other Costs		Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$52.78	\$92.96	\$202.16	\$306.46
Maximum exit amount	Max. Total	\$0			
Staff travel costs to visit you	Per km	\$0 (included in Case Management charge)			
Separate cost when you want to receive services from a different provider	No	No additional charges will apply if you choose services to be delivered by another provider that is on our approved provider list.			

Full Price List

URL	http://www.whitehorse.vic.gov.au/Home-Care-Packages.html
Document	http://www.whitehorse.vic.gov.au/IgnitionSuite/uploads/docs/Home%20Care%20Packages%20Fees%202018.pdf

Provider contact details

Email	Enquiries.HCP@whitehorse.vic.gov.au
Phone	(03) 9262 6110

Note: This information is maintained by the Australian Government Department of Health. While the Department has exercised due care in collating the material contained on this Website, it does not guarantee the accuracy, currency, or completeness of the information nor the quality and suitability of the services listed.