



20 September 2022

Dear Resident or Business Owner/Operator,

Works alert – Lorne Parade Reserve power works

We're removing the dangerous and congested level crossings at Union Road, Surrey Hills and Mont Albert Road, Mont Albert by lowering the rail line beneath the roads in an open trench and building a new premium station with better facilities and more services.

Works taking place

On **Tuesday 4 October**, there will be a power outage associated with the installation of a new pole-mounted transformer in Lorne Parade Reserve and upgrade works in Mont Albert. Works will be undertaken by the service authority **United Energy** and their contractors.

United Energy will provide you with further details, including information about any interruption to the power supply and how to contact them if you have further queries about their works.

What to expect

The planned power outage will take place between **8am and 6pm** for up to **10 hours** on **Tuesday 4 October**. During this time Lorne Parade will be **closed to traffic**, including driveway access from **7am to 6pm** to provide safe access to utility assets. This closure will be in place for one day only during work hours.

Other impacts of these works include:

- Construction noise and activity, with vehicles, machinery and workers on Lorne Parade
- Pedestrian access will be maintained with some minor detours in place
- Traffic management to keep you and our workers safe.

Please be aware that works can sometimes take longer than expected due to weather and other factors outside of our control. You can stay up to date with our works by following the instructions below.

Planning for the Interruption

We encourage you to plan ahead, as this disruption may have an impact on the way you go about your daily activities, ability to work and/or complete school requirements from home.

If you will have difficulty managing the interruption to your power supply and feel your circumstance requires special consideration, please contact our team on 1800 105 105 to discuss assistance options we may be able to offer you.

Keeping in touch

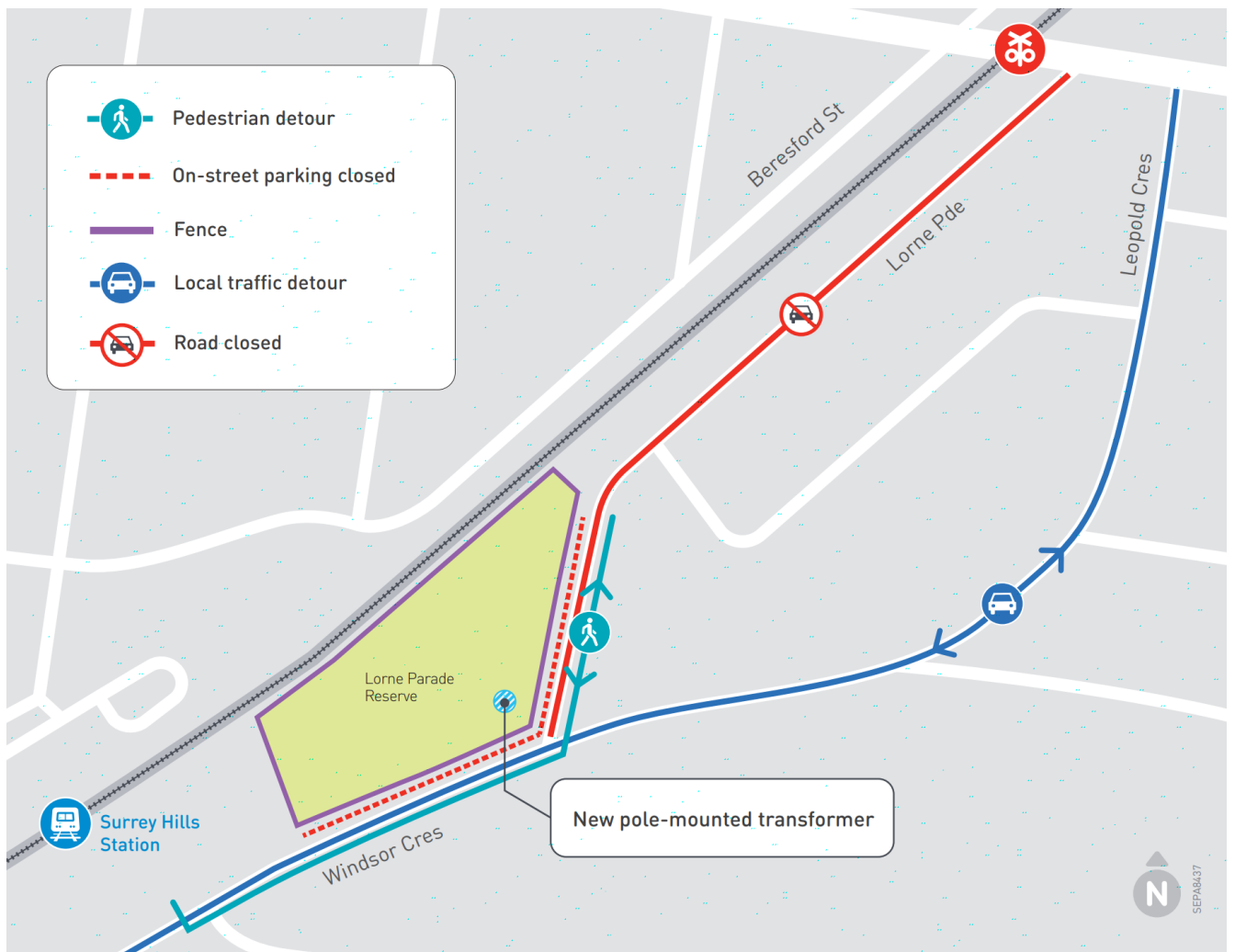
You can now register to receive disruption information via text message. Simply text the word **UMA** to **0459 067 028** to sign up to specific alerts for traffic and construction impacts for your area of the Union Road and Mont Albert level crossing removal project.

Alternatively, you can sign up to our updates, www.levelcrossings.vic.gov.au/contact/subscribe so we can continue to keep you informed about our works in your area. Our team is regularly updating our website and social media channels for both level crossing removals.

If you have any questions about these works or other aspect of the Project, call us on 1800 105 105 or email contact@levelcrossings.vic.gov.au

Kind regards,

The Union Road and Mont Albert Road Level Crossing Removal Project Team



CONTACT US

levelcrossings.vic.gov.au
contact@levelcrossings.vic.gov.au
1800 105 105

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     [@levelcrossings](https://www.facebook.com/levelcrossings)



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