



Food Safety Assessment Resource Guide





WHITEHORSE
CITY COUNCIL

Food Safety Assessment Resource Guide

This manual provides a list of food safety suppliers for businesses in the hospitality service, including:

- food safety training providers
- suppliers of services and equipment
- resources available at Whitehorse City Council.

This information is not intended to provide a complete list of all organisations or individuals who undertake such work, nor is Council recommending any organisation or individual in this document. The lists are simply a guide. You should seek independent confirmation of the work provided by such organisations or individuals.

Whitehorse City Council does not accept any liability for any statements or any opinions, or for any errors or omissions contained in this list or in the work provided by such organisations/individuals.

Food Safety Training Providers

A number of training organisations offer these courses. A list of the major Victorian-based registered training organisations (RTOs) is located at <https://www.health.vic.gov.au/public-health/food-safety>

Whitehorse City Council has received information from the following RTOs:

| Registered Training Organisation | Contact | Sectors |
|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| Australian College of Trade | Phone: 9484 8787 Website: www.acot.vic.edu.au Email: admission@acot.vic.edu.au | Retail Hospitality |
| Box Hill TAFE | Phone: 9286 9277 Website: www.bhtafe.edu.au Email: culinaryarts@boxhill.edu.au | Hospitality |
| Chisholm Institute of TAFE | Phone : 1300 244 746 Website: www.chisholm.edu.au Email: Nitigya.sabharwal@chisholm.edu.au | Health Hospitality |
| CFT International | Margaret Leslie Phone: 5966 9977 Website: www.cft.com.au Email: support@cft.com.au | Retail Health Hospitality |
| Infocus Food Safety | Phone: 1300 818 408 Website: www.infocusfoodsafety.com.au Email: info@infocusfood.com.au | Health Hospitality |
| Prime Skills | Phone: 9888 7448 Mobile: 0407 840 730 Website: www.primeskills.com.au Email: info@primeskills.com.au | Retail Hospitality |
| William Angliss Institute of TAFE | Phone: 9606 2111 Website: www.angliss.edu.au Email: info@angliss.edu.au | Hospitality |

This is not intended to provide a complete list of all organisations/individuals who undertake such work, nor is Council recommending any organisation/individual on this list. The list is simply a guide of contacts for a new area of expertise. You should seek independent confirmation of the work provided by such organisations/individuals. Whitehorse Council does not accept any liability for any statements or any opinions, or for any errors or omissions contained in this list or in the work provided by such organisations/individuals

Suppliers of Services & Equipment

Refrigeration Mechanics

| Company | Address | Contact | Services Provided |
|-------------------------------------------|-------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Adgemis Refrigeration | 19 Evans Street Burwood VIC 3125 | Phone: 9808 9209 Website: www.adgemisrefrigeration.com.au Email: info@adgemisrefrigeration.com.au | Sales, Service & Repairs |
| Albany Refrigeration | 21 Evans Street Burwood VIC 3125 | Phone: 9808 8069 Email: sales@albanyrefrigeration.com | Custom built coolrooms, refrigeration units Service & Repairs Scheduled Preventative Maintenance |
| All Star Refrigeration | 226 Blackburn Road, Blackburn South VIC 3130 | Phone: 9877 9800 Website: www.allstarrefrigeration.com.au Email: allstar@allstarrefrigeration.com.au | Service & Repairs |
| OTIS Refrigeration | 422/179 Queens Parade, Clifton Hill VIC 3068 | Mobile: 0417 489 087 Email: john@otisrefrigeration.com.au | Service & Repairs |
| Soft Cool Refrigeration & Air Con Pty Ltd | 83 Ward Rd Berwick VIC 3806 | Phone: 8794 7523 Mobile: 0433 745 269 Website: www.softcool.com.au Email: services@softcool.com.au | Installation, service and repairs |

Refrigeration Door Seals

| Company | Address | Contact |
|--------------|-------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Arid Pty Ltd | 1 Blossom Court, Doncaster VIC 3108 | Phone: 9840 1547 Mobile: 0412 346 444 Email: aridpty@bigpond.com |
| Fridge-Seal | 7 Linton Street, Moorabbin VIC 3189 | Phone: 9555 0977 Mobile: 0408 721 567 Website: www.fridge-seal.com.au Email: info@fridge-seal.com.au |

Chemical Supplies, Cleaning Services & Filter Exchange

| Company | Address | Contact | Services Provided |
|----------------------------|---------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| Agar Cleaning Systems | 12-14 Cope Street, Preston VIC 3072 | Phone: 9480 3000 Mobile: 0412 941 376 Website: www.agar.com.au Email: melbourne@agar.com.au | Commercial Industrial Domestic |
| Superior Cleaning Supplies | 1/535 Whitehorse Rd Mitcham VIC 3132 | Phone: 9894 0657 Website: www.superiorcleaningsupplies.com.au Email: superiorcleaningsupplies@gmail.com | Commercial Industrial Domestic |
| Steamatic | 10 Walker Street Braeside VIC 3195 | Phone: 1300 783 262 Website: www.steamatic.com.au Email: help@steamatic.com.au | General Services Exhaust Canopy Cleaning Mould Remediation |
| Filter Xchange | 33 Syme Street, Brunswick VIC 3056 PO Box 30, Brunswick VIC 3056 | Phone: 1300 300 002 Website: www.filterxchange.com.au Email: admin@filterxchange.com.au | Industrial Extraction System Cleaning and Filter Exchange Canopy Cleaning |
| Lotus Filters | 2/58 Dougharty Road, Heidelberg West VIC 3151 | Phone: 1300 653 536 Website: www.lotusfilters.com.au Email: enquiries@lotusfilters.com.au | Exhaust Canopy Cleaners Filter Exchange Duct Cleaning |
| Mr Muscle Services | 4/52 Cambria Road, Keysborough VIC 3173 | Phone: 9798 4522 Mobile: 0418 522 193 Website: www.mrmuscleservices.com.au Email: mrmuscleservices@gmail.com | Exhaust Canopy cleaning Flue, duct and fan cleaning Filter exchange Kitchen, coolroom and equipment cleaning |
| Big Ben Services | 6/295 Wickham Road, Moorabbin VIC 3189 | Phone: 9555 2772 Mobile: 0419 531 531 Website: www.bigbenservices.com.au Email: bigbengroup.bigben@gmail.com | Commercial Kitchen Cleaning Gastro Outbreak Cleaning Kitchen Exhaust System cleaning |
| Lotus Packaging | 26-28 King St Blackburn VIC3130 | Phone: 9877 7822 Website: www.lotuspackaging.com.au Email: sales@lotuspackaging.net | Cleaning chemicals and accessories Packaging |

Dishwasher Mechanics

| Company | Address | Contact | Services Provided |
|----------------------------|-----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|
| Aquawash Technologies | 3/5 Oban Rd Ringwood VIC 3134 | Phone: 1300 298 298 Phone: 9879 6755 Website: www.aquawash.com.au Email: info@aquawash.com.au | Dishwasher Repairs Calibration |
| Eastern Catering Equipment | 12 Waratah Ave The Basin VIC 3154 | Phone: 9762 1596 Mobile: 0414 791 797 Email: eastcatequip@bigpond.com | Service & Sales Commercial Catering Equipment |

Structural Supplies

| Company | Address | Contact | Products Sold |
|---------------------------|---------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| Mitcham Plumbing Supplies | 553 Whitehorse Road, Mitcham VIC 3132 | Phone: 9874 4352 Website: www.mitchamplumbingplus.com Email: sales@mitchamplumbingplus.com.au | General Plumbing Supplies |

Polvethylene Coating

| Company | Address | Contact | Services Provided |
|---------|--------------------------------------|----------------------------------------------------------|-----------------------------------|
| Re-Dip | 3/10 Clarice Road, Box Hill VIC 3128 | Mobile: 0419 770 012 Email: p.forster@optusnet.com.au | Dip / Coat Refrigeration Shelving |

Flooring

| Company | Address | Contact | Services Provided |
|----------------|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|
| Elegance Tiles | 690 Whitehorse Road Mitcham VIC 3132 | Phone: 9872 5119 Website: www.elegancetiles.com.au Email: thetileplace@bigpond.com | Floor Coving Slip Resistant Tiles Stain Resistant Grout |

Equipment Hire

| Company | Address | Contact | Services Provided |
|-----------------------------|--------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|
| Transplumb Water Technology | 30 Sunline Drive, Truganina VIC 3029 | Mobile: 1 300 537 300 Website: www.transplumb.com Email: info@transplumb.com | Non Plumbed Handwash Stations Mobile Plumbing Sinks & Basins |
| Cater Hire | 30 Sunline Drive, Truganina VIC 3029 | Phone: 1300 228 447 Website: www.caterhire.com.au Email: info@caterhire.com.au | Mobile Hand Wash Rentals Commercial Catering Equipment |
| Specialised Rentals | 3 Francis Road Blackburn VIC 3130 | Mobile: 0418 350 162 Website: www.specialisedrental.com.au Email: info@specialisedrentals.com.au | Mobile Coolrooms and freezers Mobile Coffee Carts Mobile Barbecues |

Fluorescent Light Diffusers

| Company | Address | Contact |
|-------------------------|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Middendorp Electric Co. | 167 Whitehorse Rd Blackburn VIC 3130 | Phone: 9898 5566 Website: www.middys.com.au Email: blackburn@middys.com.au |

NATA Accredited Laboratories

| Company | Address | Contact | Services Provided |
|------------------|---------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| NAV Labs Pty Ltd | 4/100-14 Pipe Rd Laverton North VIC 3026 | Phone: 9369 3313 Website: www.navlabs.com.au Email: harjinder@navlabs.com.au | Shelf life determination Microbiological and chemical analysis Validation Nutritional information |
| BVAQ | Unit 3 and 8/63-71 Boundary Rd North Melbourne VIC 3051 | Phone: 8371 7600 Website: https://www.bvaq.com/ Email: sales.au@bvaq.com | Shelf life determination Microbiological and chemical analysis Validation Nutritional information |

Waste Services

| Company | Address | Contact | Services Provided |
|-------------------------------------|-----------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| Whitehorse Recycling & Waste Centre | Corner of Burwood Highway & Morack Road, Vermont South VIC 3133 | Phone: 9262 6236 Website: www.whitehorse.vic.gov.au/waste-environment/rubbish-recycling | Paper / Cardboard Cooking Oil (Domestic Only) Glass Bottles / Jars / Cans / Pots / Pan Other Metals (Copper, Brass, Stainless Steel) |
| Wheelie Bin Cleaning Man | 58 Frankston Garden Drive Carrum Downs VIC 3201 | Phone: 1300 800 621 Website: www.wbcm-aust.com.au Email: manager@wbcm-aust.com.au | Sales and bin cleaning Hot Water Pressure Cleaning Odour Elimination |
| Eastern Liquid Services | 26-28 Souffi Place, Dandenong South VIC 3175 | Phone: 1300 723 988 Website: www.easternliquid.com.au Email: admin@easternliquid.com.au | Liquid Waste Collection Grease Trap Cooking Oil Collection |
| JJ Richards & Sons | 50 Elliot Road, Dandenong South VIC 3175 | Phone: 9794 5722 Website: www.jjrichards.com.au Email: john.stoker@jjrichards.com.au | Cooking Oil Collection Rubbish and recycling Organic/Food Waste – Pulpmaster equipment |

Pest Control

| Company | Address | Contact | Services Provided |
|--------------------------------|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|
| Melbourne Pest Control | 16 Linden Street, East Brunswick VIC 3057 | Phone: 1300 851 858 Website: www.melbournepestcontrol.com.au Email: mark@melbournepestcontrol.com.au | Commercial Domestic |
| EPC – Enviro Pest Control | 3/66 Biggs St Albans VIC 3021 | Phone: 9988 5066 Mobile: 0414800 320 Website: www.epcontrol.com.au Email: info@epcontrol.com.au | Commercial Domestic |
| Exopest | 80-86 Buckhurst Street, South Melbourne VIC 3205 | Phone: 8696 9000 Website: www.exopest.com.au Email: info@exopest.com.au | Commercial Domestic |
| Beat-A-Bug Pest & Weed Control | PO BOX 2543 Rowville VIC 3178 | Phone: 1800 775 778 Website: www.beatabug.com.au Email: lambros@beatabug.com.au | Commercial Domestic |

General Equipment

| Company | Address | Telephone | Products Sold |
|-----------------------------|--------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| Fildes Food Safety | 28-32 George Street, Sandringham VIC 3191 | Phone: 1 800 673 644 Email: brian@fildesfoodsafety.com.au Website: www.foodsafetysolutions.com.au | Labelling Cross contamination prevention Thermometers |
| Serve Safe | 110 King Road Harkaway VIC 3106 | Mobile: 0411 174243 Website: www.servesafe.com.au Email: servsafe@ozemail.com.au | Books / Booklets / DVD's Posters / Stickers Glow germ products for handwashing Thermometers |
| Hanna Instruments | 18 Fiveways Boulevard, Keysborough VIC 3173 | Phone: 9769 0666 Website: www.hannainst.com.au Email: sales@hannainst.com.au | Thermometers pH Strips Water Testing Instruments |
| Global Cold Chain Solutions | 20-22 Lillee Crescent, Tullamarine VIC 3043 | Phone: 9330 3603 Website: www.globalcoldchain.com Email: info@globalcoldchain.com | Thermometers Calibration |
| Premier Door Systems | 69 Killara Rd Cambellfield VIC 3061 | Phone: 9357 8477 Website: www.premierdoors.com.au Email: info@premierdoors.com.au | Coolroom, freezer, shop front doors |
| Testo | 11/114-118 Merrindale Drive, Croydon South VIC 3136 | Phone: 8761 6108 Website: www.testo.com.au Email: lcsernatony@testo.com.au | pH Meters Humidity Loggers Thermometers and Calibration Wireless temperature monitors |
| Rowe Scientific | 2/42 Green Street, Doveton VIC 3177 | Phone: 9701 7077 Website: www.rowe.com.au Email: rowevic@rowe.com.au | pH Strips Thermometers |

OTHER RESOURCES AVAILABLE AT COUNCIL

- Whitehorse City Council Guidelines for registering a commercial food premises
- FSANZ Food Safety Standards

POSTERS AVAILABLE

- A4 size hand washing poster
- A4 size food safety rules

PAMPHLETS AVAILABLE

- Safe food storage and display in food business
- Food handlers skills and knowledge
- Your guide to food safety
- Egg safety for retailers, wholesalers and distributors
- Egg safety for food service industry
- Food safety at home and while shopping Your guide to food safety factsheet
- Food safety in the home
- Food safety in the outdoors
- Food safety when buying food
- Naturally occurring seafood toxins
- Selecting safe food
- Naturally occurring seafood toxins
- Mercury in fish
- Listeria –the facts
- Listeria and food
- Food safety and power failures
- Power failure food storage checklist
- Food safety auditing

WEBSITES TO VISIT

All resources and posters listed above can be ordered or downloaded from the Department of Health and Human Service's website at www2.health.vic.gov.au/public-health/food-safety

Other useful resources include:

- www.whitehorse.vic.gov.au
- www.legislation.vic.gov.au (current food legislation)

Further information can be obtained from:

- <https://www.foodstandards.gov.au/Pages/default.aspx>
- <https://www.foodstandards.gov.au/industry/npc/Pages/nutrition-panel-calculator.aspx>
- <https://www.foodsmart.vic.gov.au/en>



ACKNOWLEDGEMENT OF COUNTRY

Whitehorse City Council acknowledges the Wurundjeri Woi-wurrung people of the Kulin Nation as the traditional owners of the land. We pay our respects to their Elders past, present and emerging.

CONTACTING COUNCIL

Postal Address: Whitehorse City Council
Locked Bag 2
Nunawading 3131

ABN: 39 549 568 822

Telephone: 9262 6333 (including language support)

NRS: 133 677 then quote 9262 6333
(Service for deaf or hearing impaired people)

Service Centre: Whitehorse Civic Centre
379-399 Whitehorse Road,
Nunawading 3131

Website: www.whitehorse.vic.gov.au/contact-us

Email: customer.service@whitehorse.vic.gov.au

Social Media: Connect with Whitehorse City Council



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